

2026 Top Healthcare Organizations: VNS Health



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New York's healthcare organizations are a key backbone in supporting New Yorkers. From being an economic engine that employs hundreds of thousands of people across the state to providing the care and support that people need, every New Yorker is touched by the healthcare system. From routine visits at the nearest urgent care, dentist or mental health provider to complex microvascular reconstructive surgery, healthcare comes in all forms and all sizes. Health policy is one of the biggest issues in Albany each year as lawmakers debate public health, aging policy, mental health, disability services, employment and insurance. While healthcare organizations and the insurance sector are powerful players, unions representing health workers are important not just in the industry but within the political sphere as well, carrying weight with their endorsements and their large armies of campaign workers. City & State has identified the Top Healthcare Organizations that are driving the sector forward and having an impact on policy, politics and the economy with the services they are providing on a daily basis.

VNS HEALTH

Overview

For 133 years, VNS Health has cared for New Yorkers who are too often left behind in the health system: older adults, people with disabilities and individuals with complex medical, behavioral and social needs. One of the few nonprofit home and community health-based organizations in the country that both delivers care and operates health plans, VNS Health has over 100,000 patients, clients and members in its care on any given day. Services include home nursing, rehabilitation therapy, hospice, personal care, behavioral health, family support, care management and, across 55 New York counties, safety-net health plans.



Standout services

VNS Health is effective because it connects clinical care, long-term services, behavioral health and community support around people who often fall through the cracks of a fragmented system. Its 11,500 team members work in the communities they serve and collectively speak over 50 languages. Care is individually tailored for older adults, people with disabilities and New Yorkers with complex needs. This model is backed by results: MAP and MLTC plans earned five-star New York state Department of Health quality ratings, and Home Care earned CMS' top five-star quality rating. Investments in ambient artificial intelligence, age-friendly care, behavioral health access and nurse residency training strengthen that work.

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