

VNS Health–iCircle Partnership Expands Long-Term Care



Andrea Deckert, Jan 30, 2026

VNS Health and Webster-based iCircle are moving forward with a managed long-term care (MLTC) transition that will expand access to community-based care across Western, Central and the Southern Tier of New York.

Effective April 1, VNS Health's MLTC plan will automatically assume coverage for some 4,700 iCircle members who do not select another MLTC plan during the 60-day choice period following notification by the New York State Department of Health.

The transition will extend VNS Health's service footprint into 17 additional counties, increasing its statewide MLTC coverage to 55 counties.

The move strengthens VNS Health's presence in Upstate New York while preserving local care management infrastructure through retained staff and regional partners, leaders said.

As part of the transition, VNS Health will onboard several iCircle care managers, nurses and select administrative staff. Care management services will continue through VNS Health and its care management partners, including Elderwood IPA and Mohawk Valley Health System (MVHS), with the goal of maintaining continuity of care for existing members.

Both organizations emphasized that member services will continue without interruption and that care plans, providers and support systems will remain in place during the transition period.

“Our shared goal is continuity of care and services for all of our plan members, and an unwavering commitment to helping them stay healthy, supported, and independent in their homes and communities,” said John Burke, EVP and chief of Health Plans at VNS Health.

Andrew Sewnauth, iCircle CEO, said the organization is focused on supporting both members and employees throughout the process.

“Our iCircle plan members and dedicated employees are always our number one priority,” he said. “Our focus remains on supporting them, along with our partners, throughout this process with compassion, transparency and continuity of care.”

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